

## People we've helped

"Thank you again for your time and invaluable support, you have really helped me to cope with the trauma of the incident"

"I was in complete shock to find that I had been a victim of crime. I felt disbelief, numbness and was very wary. Thank you so much for being there."

"I am so grateful for the kindness and consideration that voice has given me, all the staff that have helped me have been fantastic."

## How to access Voice

Voice is a free, confidential support service for anyone living in Northamptonshire who has been a victim or witness of crime.

You don't have to have reported a crime to the police to access Voice and it doesn't matter when or where the crime was committed.

### Our services are available to;

- Residents of Northamptonshire irrespective of where the crime or incident occurred
- Aged 6yrs +
- Victims of Crime, Persistent Anti Social Behaviour or Serious/life changing fire incident
- Witness of crime that is going through the Court system
- Victims, witnesses or family members affected by Serious/life changing Road Traffic Collision
- Whether the crime or incident has been Reported or Unreported to police

## There are several ways you can access help and support from Voice:

**Tel.** 0300 303 1965 **Visit.** [voicenorthants.org](http://voicenorthants.org)

**Email.** [info@voicenorthants.org](mailto:info@voicenorthants.org)

**Facebook.** [@voicenorthants](https://www.facebook.com/voicenorthants) **Twitter.** [@voicenorthants](https://twitter.com/voicenorthants)



## Have you been a victim of crime, serious fire incident or road traffic collision?

If so, Voice is a free, confidential service that can help...

**[voicenorthants.org](http://voicenorthants.org)**  
**0300 303 1965**



Voice is brought to you by the Northamptonshire Police, Fire and Crime Commissioner

## About Voice

**We know that crime can affect you in a variety of different ways. We're here to help you cope, recover and thrive.**

Our specially trained support workers will work with you to understand the specific support you require. We provide a free and confidential support service to adult residents of Northamptonshire who have witnessed crime, been a victim of crime, been persistently targeted by anti social behaviour or affected by life changing fire or road traffic incidents.

Our support is available to victims or crime regardless of whether you have reported it to the police or not and irrespective of where and when the crime occurred. We provide practical and emotional support to witnesses of crimes that are going through court process.

## Emotional support

**Our staff and volunteers are trained to listen and help you make sense of what you've been through.**

We can discuss your options with you and help you feel like you're getting your life under control again.

Talking with us gives you the chance to get things off your chest and let go of distressing experiences. While some people can do this with friends and family, it doesn't work that way for everyone, especially if those around you have been affected by crime too.

We can provide a safe, neutral place for you to voice your fears, worries and emotions. Our emotional support is independent, free, confidential and non-judgemental.

Where more specialist support is required, we will assist you to find the most appropriate service provider for your needs.

## Practical support

**Being a victim of crime can lead to all kinds of practical problems.**

This can range from minor issues, such as damage to your property or having to fill in insurance forms, through to serious medical problems or the loss of your home.

We can help with tasks such as filling out forms (for example, compensation claims), providing you with home security measures (such as window alarms), and supplying you with personal attack alarms.

We can also provide you with a range of crime prevention advice and help you through the criminal justice system over the course of any proceedings. We'll give you all the information you need to understand your options and next steps.

## The Voice family

Voice for Victims and Witnesses delivers a number of different specialist services for all types of victims of crime in Northamptonshire.



### Voice for Victims and Witnesses

Providing practical and emotional support for witnesses going through the criminal court system and for Adult victims of crime, Persistent anti social behaviour and Serious fire incidents.

### Voice for Children and Young People

Our specially trained experts are experienced at working with children and young people of all ages to help them recover from crime.



### Voice for Road Harm

Supporting people who have been a victim, witness or affected by a road traffic collision, as well as their friends and their families.

### Voice for a Restorative Northamptonshire

Bringing those affected by crime or conflict and those responsible into communication, in order to help heal emotional pain and create positive resolutions.



## How we can help

**Our support is led by what you need, for as long as you need it.**

Whether you just need someone to talk to or would like to meet with one of our team, we are here to help you find your Voice.