

ABILITY

01327 604123



April 2021



Team Members

- Chris Carter
- Pete Donald
- Lynn Hinch
- Nigel Hinch
- Nina Nickless
- Sharon Lee
- Dan Green
- Ian Roach
- Jon Farmer

Newsletter

Thank you for all your cards and messages we received during the last year. We have missed our customers who have been shielding but we are hoping there is finally light at the end of the tunnel and we can welcome you back.

GOOD NEWS

We are now offering our customers the service that was offered pre-covid, and much more. So now it's time to escape the indoors and get some much needed fresh air and retail therapy!

Normal service will resume

Monday 12th April

COVID RECOVERY—Starts Now!

ABILITY really want to help people start getting back out into the community, numbers have understandably reduced during the Covid period although we have continued to offer the essential shopper service through the last 9 months and given other help to local communities during these difficult times including delivery of food parcels.

We are a 'ring and ride' service that anyone can use. There is no fixed timetable - the bus follows a route on a demand basis and is set by the pre-booked requests of passengers. For our journeys we group people together and create a route that is most economical/sensible.

Everyone must register and prebook a seat, this is greener for the environment and means we know how many people will come on-board (needed for Covid restrictions). Pick up times are always approximate, we suggest allowing 10 minutes either side.

We are much more than a bus service, we are a social club on wheels!

You will find enclosed the villages and days we are taking residents to their local towns.

**We are waiting for your call and to take your bookings on
01327 604123**

HAND SANITISER and FACE MASKS on the BUS

Passengers will still be requested to use hand sanitiser provided upon boarding the bus. Please wear your mask for any journeys



For your safety we will continue carrying less passengers on the bus as we used to, however more buses will be available so that no one misses out on a journey.

** Now establishments are re-opening, a new Ability trips list will be released soon **

Refer a friend

Do you know of friends that need to get out to shops/supermarkets, perhaps relying on others for lifts or taxis? Please let them know about our service!

Connecting more places

We are introducing new villages in Northampton, Brackley, South Northants and Oxfordshire on some of our routes

Can you help us please? We would like to get some great reviews on Google and Facebook about the service, could you or ask family and friends to let us know what it means to you as this really helps to spread the word Thanks

RECOGNITION OF OUR EFFORTS



Fabulous News - thanks to an anonymous nomination we were thrilled to receive a Rose of Northamptonshire award and a Community Champions award from ACRE Northamptonshire which recognised our hard efforts during the Coronavirus pandemic



ABILITY phone number 01327 604123 9-2pm Weekdays

Please “like us” and follow us on

Facebook : **ABILITY Community Transport**

Twitter: **ABILITY Community Bus Service @abilitycic**



Travel concessionary fares only cover a quarter of our minibus running costs—thank you for your kind donations, we really appreciate them. Please be reminded of our cancellation policy, £3.50 per journey will be charged without adequate notice of cancellation